



Overview of ARH Chaplaincy Services

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ARH Chaplaincy Services

- **Wikipedia Defines Chaplaincy Services:** as Ministers, priests, clergy, pastors, Rabbi's, Imams, and even laymen that are available to assist with the spiritual, religious, and emotional needs of the people that they minister to, which often includes family and staff of the organization to which they are called.

Many Types of Chaplains:

Law Enforcement, Fire Department, Military, Prison, Sports, Corporate, Nightclub and Theatre Chaplains, Market Place Chaplains, Corporate Chaplains, Motorcycle Club Chaplain, Cruise Ship Chaplains

ARH Volunteer Healthcare Chaplains

- **Presently we have 90 Volunteer Chaplains**
- **Goal is staff of 12 at each Hospital**
- **These Chaplains represent several different denominations within the communities which we serve**

ARH Chaplaincy Services

What is our purpose or our goals?

- **Provide spiritual guidance to patients and staff !**
- **To pray with and encourage those we come in contact with- including patient families.**
- **To provide scripture which encourages hope**
- **To listen to concerns and life stories**

ARH MISSION, AND VISION



ARH Mission

To improve health and promote well-being of all the people in Central Appalachia in partnership with our communities.

ARH Vision

To earn the confidence and trust of the diverse communities we serve by offering healthcare excellence, *delivered with compassion* in a timely manner.

Patients Rights

It is the responsibility of this Hospital to demonstrate respect for a patient's desire for pastoral care and other religious/spiritual services, and to provide necessary access to such services.

- Surveys indicate that more than 80% of hospitalized patients would like to have some type of spiritual guidance and encouragement during a time of health concerns.

ARH CHAPLAINCY SERVICES

ARH CHAPLAINS MISSION STATEMENT

- ARH chaplains are available to lead people to experience grace, forgiveness and reconciliation; to offer guidance and support through grief, crises, dying and death; and particularly in end of life decisions; and to enable people to find hope, faith, and love.

ARH CHAPLAINCY SERVICES

- In moments of fear, anxiety, or loneliness; when facing questions of meaning and purpose; and when seeking to experience God in the midst of hospitalization, chaplains are available to assist making hospitalization an experience of spiritual growth.

ARH CHAPLAINCY SERVICES

- ARH Chaplains seek to assist patients to use their personal religious and spiritual beliefs and practices in coping with vital life concerns during hospitalization.
- ARH Chaplains offer religious and spiritual support, conduct religious sacraments and rituals, pray and read scripture.

ARH Chaplaincy Services Policy G-VII-01

ARH CHAPLAINCY SERVICES

Eligibility Requirements

- Chaplains must be qualified Spiritual Care providers who are ordained, licensed or commissioned by their faith community. Pastors, Deacons, Elders
- Laymen\Faith Group members that have been recommended by their faith community
- ARH employees that are recognized as Spiritual leaders within the workplace, demonstrated compassionate care and skill when ministering to patients

ARH CHAPLAINCY SERVICES PROTOCOLS

ARH CHAPLAINCY SERVICES PROTOCOLS

- ARH Volunteer Chaplains make rounds at each hospital following a set of protocols
- Maintain a professional appearance
- Wear ARH ID Badge
- Identifying themselves upon entering the room
- Following Infection Control rules
- Knocking before entering any room
- Always asking permission
- Trained-concerning the use of touch

ARH CHAPLAINCY SERVICES PROTOCOLS

- Assess the condition and availability of the patient
- Ministering to the patient using the patients personal spiritual resources
- Pray with the Patient and reading scripture
- Listen- listen- listen
- Closing the meeting with the patient by offering a word of encouragement
- Limiting the length of time in a patients room
- Follow HIPAA guidelines

ARH Chaplains Encourage Staff

- Hospital Staff often deals with Compassion Fatigue or even depression due to loss
- Chaplains ask staff “is there any special way that I can be praying for you”
- Read scripture and pray for staff over the PA System

ARH CHAPLAINCY SERVICES

End of Life

- At the time of a patients death, the attending nurse will ask if family has a pastor or a spiritual care provider that they wish to call
- If the patient has no spiritual care provider the nurse will inquire if the family wishes to have the On Call Chaplain to visit with them.
- Chaplains provide spiritual guidance to the dying patient and comfort to the family

ARH CHAPLAINCY SERVICES

Services provided by our Volunteer Chaplains

- **Blessing of the Hands Ceremonies**
- **Easter Services**
- **National Day of Prayer Ceremonies**
- **Emergency Response Chaplains Team**
- **Partnering with Addiction Recovery Care**
- **Partnering with Local Churches for Blue Christmas Meetings**

ARH CHAPLAINCY SERVICES

- How can you as CEO's support and encourage Chaplains?
- Thank them when you see them making rounds
- Support program by providing names of qualified Pastors, Deacons and layperson that may be available to be Volunteer Chaplains- **Employee Chaplains are very valuable**
- Provide feed back from your Hospital on how Chaplains can best serve our Patients and Staff

ARH CHAPLAINCY SERVICES

- THANK YOU FOR SUPPORTING ARH CHAPLAINS

Questions, recommendations for the program?